

# Your feedback

What would you like to see happen?

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We will use your feedback to improve our services. If you would like personal follow up, please supply your contact details below. Alternatively, you are welcome to provide your feedback anonymously.

**Name:** .....

**Address:** .....

**Postcode:** ..... **Telephone:** .....

If your feedback does not fit on this form, please attach any additional comments and forward it to us at the address below.

**Brightwater Care Group Limited**

Quality  
Reply Paid 762, Osborne Park WA 6916  
*(no postage stamp required if mailed within Australia)*

From time to time we like to use compliments we receive as testimonies of the service Brightwater provides. All identifying information is removed in any comments used.

If you do not want us to use your comment in this manner, please tick the box.

**We thank you for taking the time to provide us with your valuable feedback.**

Cut along this line

## Useful contacts



**Brightwater Care Group**  
Chief Executive Officer  
Brightwater House  
Level 3, 355 Scarborough Beach Road  
Osborne Park WA 6017  
T 1300 223 968  
E feedback@brightwatergroup.com

### For seniors

**Advocare**  
The Perron Centre, Suite 4/61 Kitchener Avenue  
Victoria Park, WA 6100  
T 08 9479 7566 or 1800 655 566 (country)

**National Aged Care Advocacy**  
T 1800 700 600

**Aged Care Quality and Safety Commission**  
GPO Box 9819 (Your capital city and state)  
T 1800 951 822

### For people with disabilities

**Oasis Lotteries House**  
Suite 1, 37 Hampden Road, Nedlands WA 6009  
T 08 9485 8900 or 1800 193 331 (country)

**Health and Disability Services Complaints Office**  
GPO Box B61, Perth WA 6838  
T 08 6551 7600 or 1800 813 583 (country)  
TTY 08 6551 7630

**Translating and Interpreting Service TIS National**  
T 131 450



Compliments,  
complaints and  
suggestions

