



Brightwater
We see what others don't



Be your best
at home

the who, the what & the why

✓ **Not-for-profit since 1901**

For over 100 years, we've been there for West Australians from all walks of life. With humble beginnings in Subiaco, today we're found all across Perth.

✓ **Care that comes full circle**

Our senior services include home care, retirement living and residential care. We also help young people with brain injuries and complex disabilities.

✓ **A holistic approach to health**

Our complete care team includes nurses, physiotherapists and more, offering all the therapy you'd expect plus some you might not.

✓ **Lasting and loyal staff**


We support our people so they can support you. Our team enjoy some of the best benefits in the industry, with training and scholarships that nurture their learning.

✓ **95% customer satisfaction**

As a not-for-profit provider, we put you first. Our clients are what it's all about, so we're always keen to hear your comments, concerns or compliments.

✓ **A responsibility for research**

We're dedicated to delivering better outcomes. The Brightwater Research Centre is focused on finding innovative ideas that improve wellbeing.



“I think I’m
the luckiest
bloke having
Brightwater
help us.”

Neil,
Brightwater
At Home
client

As they say, there really is no place like home. And if yours is just the way you like it, why wouldn't you stay there?

That's the thing about getting older. No matter how independent you are, some things just get a little harder. But not to worry – with your very own helping hand, you can stay at home and stay in control.

Our team of health professionals visit homes all over Perth, lending a hand with all sorts of things. Maybe your mopping skills aren't what they used to be. Maybe it's your mobility. Or maybe you just want to go out and do something fun. Whatever your goals, we'll put a plan in action so you can be your best at home.

Services that suit you



House & Garden

Keep the inside and outside spick-and-span. Sweeping, weeding, dusting, pruning - you name it.



Carer's Break

We step in when carers need time off. You'll be in good hands, so there's no need to worry.



Personal Care

Looking your best will never go out of style. We'll be on stand-by for whatever you need.



Shopping & Errands

Tick off your to-do list a whole lot quicker. Together, we'll grab the groceries or drop by the drycleaner.



Creative Sessions

Escape the ordinary. We'll inspire you to express yourself with art or music.



Health Professionals

Our mobile health team covers physio, occupational therapy, speech, social work, nursing and more.



Specialist Services

We assist with complex needs, including dementia, continence, wound care and rehabilitation.



Pet Support

We ♥ your furry friends too! We'll help you walk them, wash them or get them to the vet.



Meal Preparation

Make everyone's favourites with your own sous-chef. We can chop, roast, toast, sauté and more.



Safety & Mobility

Improve your strength and poise. We can help you get the most out of aids, equipment or technology.



Transport

Get out and about more. We could be your personal chauffeur or simply sort out taxi vouchers.



Fun & Fulfilment

Reconnect with your community. We'll help you stay social or get involved again.



Home Modifications

A few adjustments here and there can make a world of difference. If that's what you need, let's chat.



Medication Management

Stay on top of your daily dose. We'll set reminders and help with eyedrops or creams.



After-Hospital Care

Get clinical care from where you'd rather be. We provide the support you need to get back on your feet.

How to Get Home Care



**This doesn't have to be daunting.
Here's a quick and easy guide to help you get going.**



1 Get assessed

To access government funding for your At Home services, you'll need to call My Aged Care on **1800 200 422** to arrange an assessment.*



Before you get the ball rolling, we can help prepare you for your assessment so you get the most out of it.

* If you're self-funded, you can go straight to step 3.

2 Get approved

Depending on your needs, you could be funded with:

CHSP

Commonwealth Home Support Program

Entry-level support with a prescribed set of services

or

HCP

Home Care Package

More complex support with your choice of services



Visit brightwatergroup.com for more information on fees and funding.

3 Get in touch

If you're ready, or if you have questions, give us a call on 1300 223 968.

We'll visit you at home and put your plan in action, with details of the services you want and when.

4 Get started

Welcome to the Brightwater family!

We're happy to change things whenever you need, so let us know what works for you.

Discover your best you

An extra hand really goes a long way. Our complete health and wellbeing team can offer all the support you need to keep being you – just with more jazz. A you that's less stressed and more secure. Less confined and more confident. Less overwhelmed and more optimistic.

With Brightwater by your side, you can be the best version of you, right where you want to be. So get in touch – we're only a phone call away.

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Brightwater

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At Home | Residential | Disability | Retirement