



Brightwater Carer's Recognition Advisory Group



Brightwater Care Group recognises the importance of carers and their role in providing feedback and vital information to assist us to continue to provide outstanding care.

Brightwater has created the Carer's Recognition Advisory Group to ensure that:

- All carers are treated with respect and dignity
- The role of carers be recognised by including carers in the assessment, planning, delivery and review of services that impact on them and the role of carers
- The views and needs of carers are taken into account along with the views, needs and best interests of people receiving care when decisions are made that impact on carers and the role of carers
- Any concerns or complaints made by carers in relation to services that impact on them and the role of carers must be given due attention and consideration

Brightwater has also created a Carer's Recognition Plan that complies with the Carers' Recognition Act 2004, which will guide planning for future years. Together with the Carer's Recognition Advisory Group,

Brightwater remains committed to staying informed and in touch with carers.

The Carer's Recognition Advisory Group meets every three months and is made up of representatives from Brightwater and carers of Brightwater clients and residents.

It is important to Brightwater that carers are given a voice and the Carer's Recognition Advisory Group enables carers to have an avenue to positively impact Brightwater and its services as well as to raise issues and work with Brightwater to find beneficial outcomes.

The Carer's Recognition Advisory Group is always looking for new carers to become members of this group. The time required from you is minimal, however the impact can be significant.

At Brightwater, we welcome people with the full diversity of life experiences, thoughts and beliefs. We foster a culture of inclusion, collaboration and innovation where our clients and staff can flourish.

For more information or to enquire about becoming a member contact Brightwater on 08 9202 2800 or welcome@brightwatergroup.com