



Brightwater
We see what others don't



Brightwater Carer's Recognition Advisory Group (CRAG)

Brightwater Care Group recognises the importance of carers and their role in providing feedback, to assist us in continuing to provide outstanding care.

The CRAG has been created to ensure:

- All carers are treated with respect and dignity
- Carers are included in the assessment, planning, delivery and review of relevant services
- The needs of carers and people receiving care are taken into account
- Any concerns or complaints are given due attention and consideration

The CRAG meets every three months, made up of Brightwater representatives and carers of Brightwater clients and residents.

The Carer's Recognition Advisory Group is here to help guide you through the assessment, planning, delivery and review of the services that may impact you. It can be an overwhelming process, therefore we have provided some helpful information and resources as below.

Helpful information and resources

[Carers Australia](#) | [Carers WA](#)

[Carer Gateway](#)

[Department of Social Services – Supporting Carers](#)

[Mind Help, hope and purpose helpline](#)

[Facebook Carer Support Group \(Australia\)](#)

We are always looking for new carers who would like to become a member of CRAG. The time required is minimal, however the positive impact is significant.